



One Secure Platform

for Compliant Airport ID Centre Operations

Automate. Control. Audit.



AirportGateway replaces manual, fragmented ID processes with a structured, rules-driven digital system built specifically for regulated airport environments.

The Challenge

Airport ID Centres Operate under Constant Pressure

Airports must balance security, compliance and operational efficiency in one of the most tightly regulated environments in the world.



Common Challenges include:

High rejection rates

from incomplete or inaccurate applications

Regulatory change

that is difficult to implement consistently

Long queues

and appointment backlogs

Manual workflows

increasing operational risk

Heavy audit

preparation and evidence gathering

Difficulty scaling

without increasing staffing

| The result is unnecessary risk, administrative burden, and operational inefficiency

What is AirportGateway?

AirportGateway is a secure, cloud-based platform that centralises and automates the entire Airport ID pass lifecycle. From application and vetting through approval, issuing and audit, everything is managed within one controlled system.

It supports:



Airside and
Landside ID
Passes



Vehicle
Permits



Sponsor and
Authorised
Signatory
management



Appointment
Scheduling and
Collection



Temporary Visitor
and Contractor
Passes



Airport Driver
Permits



Government and
Vetting Agency
Integrations



Apply.



Approve.



Issue.

Built for Compliance and Control

Designed Around Regulation, Not Around Convenience

AirportGateway enforces structured, rules-driven workflows that prevent non-compliant submissions before they enter the system.

Structured Rejection Workflows

Applications that fail to meet requirements are rejected with clear reasoning. Authorised Signatories are notified instantly, reducing delays and rework.

Regulatory Alignment Built-In

Dynamic forms ensure mandatory fields are completed correctly the first time, reducing inaccuracies and accelerating approval.

Compliant Data Management

Strict retention policies protect sensitive information while ensuring audit obligations are met.

Full Audit Transparency

Every action is logged. Every change is recorded. Audit preparation becomes structured and efficient.



Visitor Passes Redefined

Visitor pass management is often manual, resource-intensive and disruptive to ID Centre operations. It often results in long delays at peak times to collect and return passes.

AirportGateway transforms this process through secure self-printed visitor passes.

Digitally Controlled Issuance

Applications are submitted online and approved by the ID Centre, ensuring full oversight and control. Time and usage limits are enforced automatically within a rolling 12-month period.

Fully Self-Printed

Passes are printed by the requesting organisation on a standard A4 printer. No plastic cards. No specialist equipment. No ID Centre visit required.

SmartPass Digital Verification

Passes are verified instantly at security checkpoints using a smart device.

Fully Auditable

Every scan is logged and geo-tagged, creating complete oversight.



If you issue **20,000**
visitor passes per year



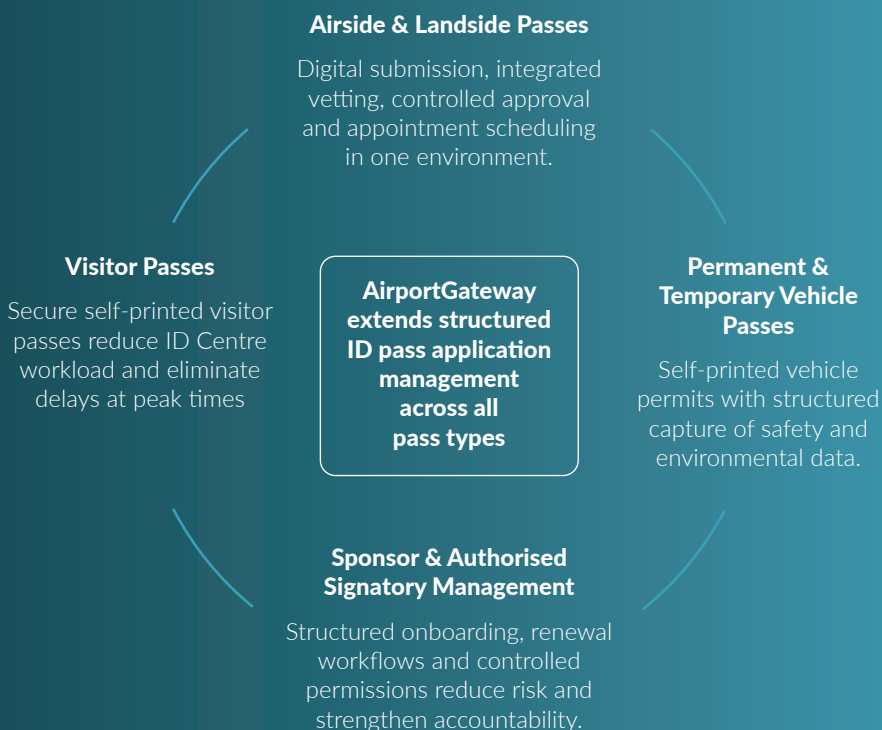
Our self-print solution
alone would deliver
an **annual saving**
equivalent to **2 FTE**
per annum.



Taking **10 mins**
per pass

The result: Shorter queues, lower workload and stronger access control.

Every access type is governed by the same compliance framework and audit visibility.



Trusted by Major Airports Worldwide

AirportGateway currently supports:

27,000

users

700,000+

Applications processed in the last 12 months

43

Airports globally including:
Heathrow, Gatwick,
Manchester, Auckland,
Wellington, Bermuda,
Cayman Islands

SmartPass verification operates continuously worldwide. Every seven seconds, a temporary pass or vehicle permit is scanned and verified.

Customer Feedback - ID Centre Manager, London Gatwick

“Since implementing AirportGateway, we have reduced appointment time at our ID Centre by 50%. The self-issue functionality has significantly reduced manual administration and unnecessary visits.”

Our Clients



Heathrow
Making every journey better



Newcastle International
Your Airport





Discover how AirportGateway can modernise your
ID Centre and strengthen your compliance framework.



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